

PLATINUM AGENCY
Privacy Notice and Consent Form

Consent

I / We,

Full Name

Full Name

Of Residential Address

have read and understood the information under. I authorise employees of Platinum Agency, and their independent contractors to obtain relevant information from and release this information to the parties when needed to assist with my business dealings with Platinum Agency Pty Ltd. I acknowledge that if I revoke my authority, or if I decline to provide the necessary information asked for by Platinum Agency, Platinum Agency may be unable to provide the services and products I have requested.

Signed

Signed

Date

Privacy

Platinum Agency Pty Ltd (69639952391) trading as Platinum Agency is committed to protecting your privacy in compliance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs). This document sets out Platinum Agency's condensed Privacy Notice.

Information Collection, Use, and Disclosure

During the course of your involvement with Platinum Agency, we may collect, use, or disclose personal information about you for the following purposes:

- Assisting you to sell your property;
- Assisting you to purchase a property;
- Assisting you to lease a property (either as lessor or lessee);
- Assisting you to obtain a loan;
- Assisting you with payment or refund of a bond;
- Assisting you with tenancy disputes;
- Coordinating repairs or maintenance of a property owned or leased by you.
- Recording or accessing information at the Titles Registry Office or other government agency;
- Recording or accessing information at the Residential Tenancies Authority;
- Recording or accessing the information on tenancy information services or databases;
- Client and business relationship management;
- Marketing of products and services to you and for you;
- Answering enquiries about a property you are buying or selling.

The types of personal information we may collect, use, or disclose about you includes but is not limited to:

- Your full name;
- Your date of birth;
- Your residential address;
- Your postal address;
- Your email address;
- Your home telephone number;
- Your work telephone number;
- Your mobile telephone number;
- Your occupation and business address;
- Financial information including details of your employer, income, name of the bank or financial institution, details for settlement balance deposits or refund of deposits on a cancelled sale;
- Details of your spouse, de facto, dependent children, and roommates; and
- Details of properties owned by you.

In order to provide products and services to you, we may disclose your personal information to the persons/organizations described below:

- In the event that you are a seller or a lessee, we may disclose your personal information to prospective buyers of the property owned or leased by you;
- In the event that you are a buyer or a lessee, we may disclose your personal information to the sellers of the property you are purchasing or leasing;
- Your legal advisor(s) and the legal advisor(s) representing the other party(s) involved in your transaction;
- Your financial institution and/or financial advisor;
- Insurance providers and brokers;
- Utility providers and utility connection service providers;
- Persons or organisations involved in providing, managing or administering your product or service including independent contractors engaged by us as real estate agents;
- Tradespeople engaged by us to repair or maintain a property owned or leased by you;
- Organisations involved in maintaining, reviewing and developing our business systems, procedures, and infrastructure including maintaining or upgrading our computer systems;
- Persons or organisations involved in purchasing part or all of our business;
- Our related companies;
- Organisations involved in the payments systems including financial institutions, merchants and payment organisations;
- The Titles Registry Office or other government agencies;
- The Residential Tenancies Authority;
- Police;
- Tenancy information services or databases;
- Real estate websites;
- Real estate peak bodies.

Whenever it is reasonable or practicable to do so, we will collect your personal information directly from you. Sometimes it will be necessary for us to collect information from a third party or a publicly available source, such as a credit reporting agency, your legal adviser, your past or current employers, your previous lessors or property managers, and tenancy information services or databases.

In the course of providing services to you, it may be necessary for us to enter your personal information into forms generation software and real estate websites. Depending on the terms of use of such software and websites, a third party may acquire the rights to use or disclose information entered into the relevant forms or websites.

We may disclose your personal information to recipients within Australia or to overseas recipients. Should information be required to be sent interstate or overseas, we will take steps to protect the privacy of your information.

We need your permission to collect, use, and disclose your personal information, and we, therefore, ask that you sign the consent on the first page of this document to indicate your consent.

In the event that you do not consent to Platinum Agency collecting and releasing your personal information as described above, we may be unable to provide the services requested by you.

Access to, and correction of personal information

You have the right to request access to your information and to request that Platinum Agency update or correct your personal information. A charge may apply for providing access to your information.

Our Privacy Policy contains further information about how you may request access to, and correction of, your personal information.

Contacting Us

You may contact us by mail, email or telephone as follows:

PO Box 482 Indooroopilly Centre QLD 4068

jess@platinumagency.com.au

0450 908 864